Vacancies - Tetracom

Tetracom is one of the first and leading systems integrators in the MEA region.

1- Junior Telecom Engineer – Telephony & Contact Center Systems

Major: degree in Telecommunication and Networks, or any related field

Experience: fresh graduates are accepted

Major Responsibilities:

- Assist in the installation, configuration, and commissioning of telephony and IP-PBX systems.
- Support the deployment and configuration of contact center solutions, including inbound and outbound services.
- Work on multichannel contact center platforms, including voice, email, chat, WhatsApp, and other digital channels.
- Assist in the configuration and integration of AI-powered contact center features, such as chatbots, virtual agents, and intelligent call routing.
- Perform system testing, troubleshooting, and technical support.
- Participate in on-site installations, customer handovers, and technical documentation.

2- Junior Electrical Engineer – BMS, GRMS & CBS

Major: degree in Electrical Engineering, or any related field

Experience: fresh graduates are accepted

Major Responsibilities:

- Assist in the installation, configuration, programming, and commissioning of BMS, GRMS, and Central Battery Systems (CBS).
- Develop and modify scripts, control logic, and integration programs.
- Integrate systems with HVAC, lighting, guest room controls, and third-party systems.
- Perform system testing, troubleshooting, and technical support.
- Participate in on-site installations, customer handovers, and technical documentation.

3- Fire Alarm Technician

Major: degree in Electrical Engineering, or any related field

Experience: 1–2 years of experience

Major Responsibilities:

- Install, configure, test, and commission fire alarm systems.
- Perform preventive maintenance, troubleshooting, and fault rectification.
- Read and interpret fire alarm drawings, as-built drawings, and system layouts.
- Understand fire alarm strategies, cause-and-effect matrices, and system operating sequences.

- Perform integration with third-party systems for monitoring and control, such as BMS, smoke management systems, and other life safety systems.
- Assist in system testing, functional verification, and customer handovers.

4- **CCTV Technician**

Major: degree in Electrical Engineering, Telecommunication and Networks, Computer Engineering, or any related field

Experience: 1–2 years of experience

Major Responsibilities:

- Install and configure CCTV cameras, NVRs, DVRs, and recording systems.
- Perform cabling, camera setup, testing, and commissioning.
- Troubleshoot IP cameras, network connectivity, and recording issues.
- Perform preventive maintenance, troubleshooting, and fault rectification.

How to Apply:
Kindly send your CV or contact the Career Services Center, E-mail: career.services@balamand.edu.lb, Ext. 7801; 7802